

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, DC 20268-0001

POST OFFICE BOX SERVICE ENHANCEMENTS

DOCKET NO. MC2012-26

REQUEST OF DAVID B. POPKIN FOR A PRESIDING OFFICER'S INFORMATION  
REQUEST

July 19, 2012

Respectfully submitted,

PRCMC201231POIR

DAVID B. POPKIN, POST OFFICE BOX 528, ENGLEWOOD, NJ 07631-0528

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I request that the Presiding Officer initiate a POIR in this Docket as follows:

Attachment C to the Postal Service's response to the Commission's Order contains the Customer Agreement for PO Box Services.

1. Has this agreement been offered to all box holders that have been converted over to a competitive service? If not, why not and will they be offered these services?
2. Are these services available to customers whose post office boxes are still Market Dominant?
3. In Paragraph A4 is there also a maximum size limit for private carrier's parcels that may be delivered at the post office box location?
4. If a private carrier's article is delivered to a post office box location, when does the shipper's insurance coverage expire, namely if the article is lost or damaged between the time it is delivered to the post office by the private carrier and the time that it is received by the box holder, who is responsible?
5. In Paragraph A6 please explain why a customer would want to discontinue street addressing assuming that they still maintain the post office box. If they don't maintain the post office box, then they would be able to file a change of address to cover a 12/18 month period.

6. In Paragraph A5 it states that if I close my PO Box, I must submit a Change of Address Order. Why can't I just close the box and leave? Shouldn't the must only apply that if I file a COA for one or the other addresses, then I must file if for both and it must be to the same address?
7. Regarding Signature on File, who is responsible of the article is lost or damaged between the time that the post office box Postal Service employee scans the article as being delivered and the time that it is actually received by the addressee? For example, if an article was addressed to me at PO Box 528 was inadvertently placed in PO Box 529.
8. Please confirm that under the present conditions [without Signature on File] that the mailer can check on the Postal Service's website and determine the status of a particular mail piece and that if it shows that the article has been delivered it has actually been delivered and not just been placed in a condition where the addressee has access to obtaining the mail piece. Furthermore, if a parcel locker is not available or not suitable, I will still not be able to obtain the article if it doesn't fit in my post office box.
9. Please confirm that the mailer who purchases one of the Signature on File services is paying for a service, namely that the article has been physically delivered to the addressee and when this has been accomplished and through the action of the mailer [by signing up for Signature on File] will not receive the service that has been paid for.
10. Please advise the other benefits that a post office box holder will receive for their added fees for having a competitive post office box, including, but not limited to, 13 months for a 12 month fee, extra keys, added accessibility to the box section, and an earlier box up time. Please advise the status of each of these benefits.